



1185 N Birch Lake Blvd, White Bear Lake, MN 55110

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651-352-2868

Position Title: Service Engineer

Department: Service

Position Description

TruNorth Automation is looking to increase growth in its Service department. Ideal candidate demonstrates a strong balance between hands-on practical experience, an aptitude for software development and machine debug of custom automation machines primarily in the life science and med device industry. You are joining a driven, and ambitious company with decades of experience in delivering sophisticated automation equipment.

You Will Succeed if You:

- Are self-driven and energetic with a learner mindset motivated to meaningfully contribute from day one, and be part of building the company's experience and culture
- Have strong attention to detail and want to balance programming skills with hands-on robotic assembly and automation
- Are willing to travel to customer sites to assist in upgrades, installs, and machine down situations on a variety of equipment TruNorth has designed and manufactured.
- Desire to be a part of a growing Service Team and company. Have a desire to learn all the necessary aspects to strive for and successfully provide exceptional customer service on sophisticated automation equipment
- Seek out leadership roles within teams, assignments, and other opportunities within the company
- Are excited to be an integral part of a new and growing Service Team focused on delivering world class customer service experiences for our growing customer base

Qualifications

- Bachelor's degree in mechanical, electrical, or computer engineering or related field with minimum GPA of 3.0
- Practical experience within an internship, co-op, or team related to control systems
- Demonstrate effective interpersonal and communication skills
- Competent in MS Office: excel, word, power point
- Excellent analytical and problem-solving skills
- Prior experience in a service role with software development, motion control, electrical design, PLC, HMI, machine vision, and/or robotics is preferred but not necessary
- Able to travel by air or car, estimated up to 50% of your time with mostly local travel to current Customers' sites

- Travel to International and continental US customer facilities as needed. This travel currently is limited, but opportunities will increase as our company and Service Team grows
- US citizen or authorization to work permanently for any Employer in the United States